

Annual Report & Financial Statement 2022-2023

Community Pharmacy Essex

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BINA'S INTRODUCTION



We are once again on the cusp of further change in pharmacy and with thanks to the Committee and the office team we continue to manage negotiating these changes.

Pharmacy is currently undergoing huge challenges with issues such as staffing and costs as highest- rated problems.

Once again, I would like to thank you all for keeping up your services and doing a fantastic job of negotiating these obstacles. Community Pharmacy Essex has helped considerably by organising training days, webinars and other such events to help support colleagues deliver to the required NHS regulations and changes in Community Pharmacy.

Following the Wright Review and the vote on its proposals, PSNC have started their transformation work: As a result, the Committee has been heavily involved in considering the impact locally and ensuring that Community Pharmacy Essex remains committed to implementing the proposals to best effect. This led to an Extraordinary General Meeting and vote in January, and a committee election in March: we now have a potential new committee stepping up to continue the good work of previous years.

I wish my colleagues, the incoming committee and its new Chair the very best for the coming term as I step down and will continue my interest in the work of Community Pharmacy Essex as a contractor.

Bina Patel
Chair, Community Pharmacy Essex

KAREN'S FOREWORD

Welcome to your 2022/23 Community Pharmacy Essex annual report. We are fully aware of how much pressure our contractors are working under, and so we really appreciate your time and interest in our work on your behalf.

There have been some good news stories, successes and wins for community pharmacy contractors in Essex, details of these follow on in the report, but the sector remains hugely stressed both locally and nationally. Workforce pressures, stagnant contract funding, inconsistent medicines availability and costs and an ever-demanding public have collectively added tension to the sector, reflected in the closures of pharmacies and reductions in pharmacy opening hours in the last year. We also know from contact with individual contractors that you are concerned that the pressure is having an impact on the quality of services you now deliver, and about the sustainability of some businesses.

Much of this is beyond our control, but please be assured we are continuing to do whatever we can to help you get the best out of the national contractual services, while working with local commissioners and Healthy Living Partnership Ltd to secure funding for local services and developments. This is a real team effort, and I would like to thank Frank, Mo and Lisa for their work directly implementing and supporting services, and Angela in the office for holding it all together.

The year has been one of disruption, with the demise of Clinical Commissioning Groups (CCGs) and the evolution of the Integrated Care Boards (ICBs). This does offer real potential for community pharmacy as we become part of the local health and care system once more, but we will need to ensure we have a place at the table from the start. We have already made inroads, with a place at various committees and working groups in all three Essex ICBs, and our Essex-wide coverage allows us to share learning and good practice across all three systems.

There has also been some diversion from our core business as the work following from the Independent Review of Pharmacy Representation and Support (the Wright Review) commenced. Much of this had been led by the independent Review Steering Group, leading to a contractor vote in May-June 2022. As a result of this we worked to implement the recommendations to the best advantage of Essex contractors, culminating in an EGM and vote in January. You told us that you did not want Essex de-merged into separate LPCs, and that you wanted us to ensure financial efficiency by working collaboratively with neighbouring LPCs: The majority vote, however, did not reach the threshold for us to adopt a new constitution. We remain one LPC, Community Pharmacy Essex, and will continue to work with Community Pharmacy Hertfordshire and Suffolk LPC on matters that cross ICB boundaries.

As a result of us retaining the constitution we were also required to hold elections for a new committee to be in place by end March 2023. We look forward to working with our new commissioners and our new committee to take Community Pharmacy Essex forward in the next year.

Finally, we wouldn't be here if it wasn't for you! I would like to take this opportunity to thank you for all that you are doing to support both your patients and your teams, which makes it a privilege to represent you. The office is a much livelier place for all your calls, messages and emails, whether you are asking for information, help or just letting off a bit of steam, and it is good to see so many of you attending forums and other educational meetings throughout the year.

Community Pharmacy is not out of the woods yet, but please remember that we are here, and you don't have to go through it alone.

Karen Samuel-Smith

Chief Officer, Community Pharmacy Essex

Frank McLaughlan - Field Officer

Over the last year I have continued to support community pharmacies in the Essex area, and I have been building relationships and networking with Epping Forest District Council Wellbeing Board and the One Colchester Partnership Group (Health &Wellbeing Board). This gives stakeholders an understanding of what community pharmacy brings to their area and the added value of services offered. I have had several complimentary comments at these meetings on how much community pharmacies are appreciated. So, to you all and your teams. Thanks for all your good work!.



In November of last year, we attended a winter support day held In Waltham Abbey Town Hall sponsored by Epping Forest District Council Wellbeing Board. This event was very well attended: Even with poor weather and traffic diversions, this event was highly successful with over 80 attendees. Pharmacy services and opportunities were discussed and over 30 flu jabs completed with the town mayor leading the charge. On the 8th March of this year I attended the social prescribing day at the "One Colchester Community Hub." This was an opportunity to introduce the services of community pharmacy to local Social Prescribers. This

was an eye opener for this group as they were unaware of the number of services that are on offer from our pharmacies.

In the past we have had many successful forum meeting and I look forward to meeting you all again at our future events. Invites are always sent out by Angela from our office and are also on our website www.cpesx.org.uk If there is a topic or service that you would like to have addressed, please contact your committee representative to discuss and develop.

In addition to the above I will continue to support pharmacies that may need help with the Discharge Medicines Service on request. I also send out regular updates on achievements of this service.

Mo Raje, Services Implementation Officer

This year has seen my role greatly increase from supporting the roll out of GP CPCS across Essex to supporting contractors with new services being commissioned by NHS England (NHSE).

As I mentioned in the report last year, the GPCPCS model being implemented in Essex is actually very successful and it showed that we were one of the best performing regions in the country. We are now encouraging community pharmacies to use the material that has been uploaded onto our website if they wish to re-train their local practices due to staff turnover or as a refresher.

I have taken the GPCPCS model and implemented it into the role out of the NMS Antidepressant pilots in Thurrock and Loughton, which involves pharmacists reviewing and monitoring patients who have recently been started on antidepressant medications. On my last call with NHSE they mentioned that Essex is leading the way nationally and we have other LPCs asking what we have done to be so successful. The secret is to our success is having dedicated resource to support local implementation of national pilots. Apart from that I would say regular communication and engagement with contractors is the key to success.

IT integration is a major problem with new services. NHSE has quite a few services lined up to be commissioned next year but a lot of it involves having better IT integration between GP practices and community pharmacies. I was part of the initial set up of the SystmOne pilot, how it would actually work and problems they may encounter. My experience as both a community pharmacist and PCN clinical pharmacist meant that I could give valuable 'on the ground' insight on how it could work for both parts of Primary Care. The pilot is due to report during 2023/4.

Year at a glance

April/May 2022

Face to face forum meetings re-started again, after high levels of covid-19 over the winter. Primary Care Network (PCN) Lead Enhancement payments made for 2021-22 in Mid and South Essex and North East Essex.

June

The Contractor Vote on the (Wright) Review Steering Group proposals closed, with the proposals accepted.

July

Clinical Commissioning Groups (CCGs) cease to exist. Integrated Care Boards (ICBs) become responsible for health and care commissioning and provision locally.

Community Pharmacy Assurance Framework (CPAF) contract monitoring visits took place and Community Pharmacy Essex attended on request. We continue to advise contractors to request our attendance, in particular when clinical advisors are included in the monitoring team. This was a good opportunity to support the development of clinical advisors and help them understand the scope of visits.

Essex becomes the only place in the country to use designated community pharmacies to deliver the targeted vaccination in response to the emerging Mpox (monkeypox) outbreak. This was at the instigation of Essex public health commissioners in recognition of our delivery of other effective and reliable vaccination pilots.

August

The Pharmacy Integration Fund Anti-depressant New Medicine Service pilot launched with a stakeholder networking meeting for the ASOP PCN pilot sites. The pilot is also running in Loughton.

September

PSNC national conference in Manchester, attended by Karen and Bina. The focus was very much on the revised constitutions and roles for PSNC and LPCs in light of the Wright review. Contractor issues seemed to be a bit "lost" from the agenda but changes to the hypertension and stop smoking services to allow technicians to provide services were confirmed.

Community Pharmacy Essex Conference and Annual General Meeting took place on 28th September 2022. 50 plus attendees but was very successful, excellent speakers, well supported by Pharma companies.

Mode conPAGE 200 PAGE 2

October

The office team held their (2021!) Christmas Lunch at the Blue Boar in Abridge.

Community Pharmacy Essex gave the closing presentation of the Mid and South Essex World Patient Safety week programme, outlining the many patient safety incidents identified through the Discharge Medicines Service.

November

Hertfordshire Urgent Care (HUC), the NHS111 provider for Hertfordshire and West Essex, joined us for a forum meeting in West Essex, to discuss and share how to improve the 111 CPCS service in West Essex.

December

No antibiotics were available, compounded by invasive group A strep at unseasonably high levels. Then there was no night nurse!! Karen Samuel-Smith was interviewed on BBC Radio Essex regarding the night nurse shortage.

January

The Extraordinary General Meeting took place on 15th January 2023, contractors voted for closer working with colleagues in Suffolk and Hertfordshire but existing constitution remains. >70% turnout



February

LPC elections took place for a new committee to take office from 1st April 2023.

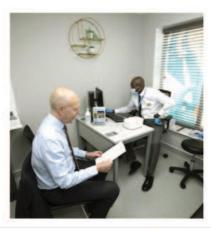
March

New committee members and committee officers appointed.

IC24, the NHS111 provider for Mid and South Essex, joined us for a forum meeting in Mid Essex, to discuss and share how to improve the 111 CPCS service in Mid and South Essex.

Visitors to some Essex Community Pharmacies

David Webb visiting The Hythe, in Colchester, where he met the pharmacy team and had his flu vaccination and covid-19 booster administered by the pharmacist, Arinze.





David and regional

pharmacy integration lead Adewale Abimbola stayed for two hours, and were geniuinely interested to listed to the current concerns and ambitions in community pharmacy.





Priti Patel MP visited Tollesbury Pharmacy and met Dimple Bhatia, she has since spoken in a parliamentary debate about pharmacies.

2022-2023 COMMISSIONED SERVICES

ESSEX COUNTY COUNCIL



Essex STaRS

I am still receiving data sheets and invoices from the last financial year (2022-23), which I am still able to process, but to date, the monies paid was just over £55,000.

Jackie Smith
Essex Partnership University NHS Foundation Trust (EPUT), Essex STaR

Stop Smoking Service

No data received from Provide.

Sexual Health Service

Essex Sexual Health Service (ESHS) continues to have a contract with HLP Ltd to manage sexual health services in both Essex and Thurrock and has a 1-year extension. Over the next financial year work will continue to review the provision of Pharmacy Services and develop the service specification in line with our Essex Sexual Health Contract.



The service covers the provision of emergency hormone contraception (EHC) to women aged 19 and under, and the provision of chlamydia treatment via PGD.

180 pharmacies have a signed contract to provide the sexual health service in Essex, however only 24 pharmacies have provided EHC advice or issued products.

During 2022-23, a total of 300 emergency hormone contraception (EHC) consultations took place. 274 in Essex and 26 consultations in Thurrock. Total cost of products supplied was £2,541.35 (£2,229.15 in Essex, £312.20 in Thurrock).

NHS Healthchecks

No data received from Provide.

Southend-on-Sea City Council

Southend STARS



The Forward Trust took over the Southend contract on 1st April 2022 and it was difficult to contact all the pharmacies on the list provided to us by the previous contract provider initially. Slowly this improved and now there is a good working relationship between the pharmacies and ourselves. At the start of last financial year there were 25 pharmacies offering supervised consumption to our clients with 6 of these offering needle exchange services as well. Currently 4 of these pharmacies have stopped providing any services and a further one is currently dispensing Espranor only and may also stop providing dispensing services. We are hoping this may change once new management of these pharmacies are in place, but one pharmacy has permanently closed.

Over the course of the year there were a total of 14 recorded incidents. These are broken down as follows...

- 1 x Unexpected closure
- 1 x Dispensed to family member of person named on prescription without our instruction
- 2 x Prescription lost/misplaced by pharmacy
- 3 x Dispensed to client without a valid prescription in place
- 7 x Dispensed incorrect dose

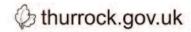
When an incident takes place, we request the pharmacy complete a pharmacy incident report. Out of the above only one incident report was received.

Colin Chatwin Regional Senior Lead Administrator

Sexual Health Service

Emergency Hormone Contraception, EHC was not commissioned from community pharmacies during 2022/23 in Southend.

Thurrock Council



Stop Smoking Service

Thurrock pharmacies are currently not actively providing stop smoking support but are proactive in promoting local stop smoking services and contracts are being reviewed to look at improving access to the pharmacy offer within the community.

Tina Lincoln
Thurrock Healthy Lifestyle Services

Needle Exchange and Substance Misuse Services

We currently have 5 pharmacies who take part in Needle exchange for us.

- Dock Pharmacy, Tilbury
- Boots Chemist, Tilbury
- South Road, South Ockendon
- Boots Chemist South Ockendon
- Allcures Pharmacy, high Street Grays

We are still supplying 1ml and 2ml packs for them.

Some small issues are still around harm minimisation discussion when people go into pharmacies to request the packs and issues around returns. I am not sure if they are getting many returns.



NHS Healthchecks

Health checks are not currently commissioned from community pharmacies in Thurrock.

Sexual Health service

See details before under Essex County Council

Advanced Services

Hypertension Service

Data extracted from Shape Atlas as of December 2022. 203 pharmacies have signed up to deliver the service and 139 showing activity.

Lisa Lovell was proactive in assisting pharmacies and speaking to those that shown no activity, since then 16 more pharmacies have now commenced delivering the service (not yet showing or needing to update MYS).

40 pharmacies have not yet delivered the service.

Market Entry

Pharmacy applications between April 2022 to March 2023

3 applications have been received during the year.

- 1 was for no significant change relocation, that was approved.
- 2 for unforeseen benefits and both were refused.

Pharmacy contract changes between April 2022 to March 2023

- 22 changes of ownership applications, of which 9 have since taken place.
- 4 pharmacies have closed.
- 28 pharmacies have changed supplementary hours, 3 of these have increased, the rest have reduced their hours.

Newsletters

During the year, Community Pharmacy Essex have produced 6 newsletters, all were e-mailed to pharmacies, some were even posted. Newsletters can be found on our website https://cpesx.org.uk/about-us/essex-lpc-newsletters/

ANNUAL CONFERENCE

September 2022

The Annual Conference was held on Wednesday 28th September 2022 titled "The (w)Right way forward for Essex".

Guest speakers included;

- Oge Chesa, Deputy Director Medicines Management and Primary Care, Suffolk and North East Essex ICB
- Lucy Wightman, Director of Public Health and Dipti Patel, Primary Care and Pharmacy Lead,
 Essex County Council
- Sara Lingard, Transformation lead and Deborah Dullaghan, Pharmacy Integration Fund Project Manager
- James Wood, Director of Contractor and LPC support, PSNC





Annual General Meeting (AGM) Notes from Wednesday 28th September 2022 held at Ivy Hill Hotel, Margaretting, Chelmsford, CM4 0EH

In attendance Bina Patel Chair

Essex Contractors

Ashok Pattani (Finance Manager)

Karen Samuel-Smith (Chief Officer)

Angela Culleton (Office Manager)

Chair's Introduction

Bina Patel thanks those Essex Contractors who were in attendance and explained that the purpose of the AGM was to formally approve the Essex LPC annual report and accounts for 2021-2022

Last year's AGM minutes, held on 15th September 2021 were accepted as accurate.

Essex LPC Annual Report

No queries were raised with the content of the Annual Report 2021-2022 and it was therefore formally approved.

Essex LPC Finance Report

APat explained that the financial accounts for 2021-22 had been circulated to all independent contractors, however none of the attendees recalled seeing the details. A few CCA representatives (Boot, Rowlands and Lloyds) had responded and had accepted the accounts. No further queries were raised at the meeting. Biju Gandecha proposed the accounts, and Hema Patel seconded.

Ashok Pattani also asked the attendees whether they were aware of the levy holidays that they have received during 2021-22, no one did know.

Contractor Developmental Day and Extraordinary General Meeting

A contractor developmental training day took place on Sunday 15th January 2023 and the sessions covered included:

- NMS mental health pilot training
- Pharmacy oral contraception service
- · Level 3 safeguarding
- · Re-instating the stop smoking service
- · Advanced smoking cessation service





The Extraordinary General Meeting (EGM) took place after the training.

Minutes from Essex LPC Extraordinary General Meeting held on Sunday 15th January 2023 at Ivy Hill Hotel, Margaretting, Chelmsford, CM4 0EH

In attendance Bina Patel (Chair)

Essex Contractors

Ashok Pattani (Finance Manager) Karen Samuel Smith (Chief Officer) Angela Culleton (Office Manager)

Chief Officer's Introduction

Karen Samuel-Smith outlined the reasons why the EGM was taking place, as follows and to discuss how the proposals will affect Essex LPC

- 2019 5-year Community Pharmacy Contractual Framework
- PSNC conference proposed review of contractor representation and support
- · David Wright commissioned to undertake review
- Published 2020. Review Steering Group (RSG) set up to implement
- 2022 RSG put 33 proposals to contractor vote: accepted
- Vote for the new model constitution

LPC response to the RSG were circulated to all contractors prior to the EGM (as below) and were explained further.

From the Review Steering Group proposals put to contractors in 2022, 6 proposals relate to LPCs alone. These are listed below (the numbers relate to their position in the overall proposals, including those which fall to PSNC).

12. All LPCs to make payment to PSNC automatic and visible to contractors.

Payment is visible to contractors through the annual report, sent to all contractors and published on our website.

PSNC have not yet made facilities available for payment to be automatic.

32. Rebrand all LPCs to be known as Community Pharmacy <Local>

Essex contractors voted to become Community Pharmacy Essex in 2021. Because PSNC is likely to become Community Pharmacy England (CPE) we have had to adopt CPEsx.

33. Reduce LPC committee sizes to a range of 10-12 members whilst maintaining local proportional representation. [LPCs]

Essex reduced its committee size to 10 in 2015

34. LPCs to adopt a new model constitution that focuses levy-funded activities on a core scope of activities and is in line with the new cross-sector governance framework. [LPCs]

This will be proposed to contractors at the EGM on 15th January 2022.

Essex currently has a provider company, Healthy Living Partnership Ltd, which is used to hold non-levy funds and support non-levy activities.

- **35.** LPCs to drive efficiencies by reviewing boundaries and committee sizes, considering NHS changes with the aim of:
- · Being able to meet increased contributions to PSNC, without having to increase contractor levies
- Having a representation and governance structure (LPC members) at a system level, allowing for investment

in executive resource to undertake system and place-based work.

Essex proposal will be able to meet increased contributions without increase in Essex contractor levies due to current efficiencies and proposed further economies of scale.

36. LPCs to more closely align with NHS Integrated Care Boards (ICB) and to reconsider their size (in terms of numbers of contractors represented) in line with the Wright Review recommendation that LPCs with a minimum of 200 contractors provide better value.

Essex proposal is to merge with Hertfordshire LPC in HWE ICB, and with Suffolk in SNEE ICB, in addition to alignment with Mid and South Essex ICB. NB the proposals are that an LPC covers **one or more ICB(s)** This would allow for further efficiencies of scale, better sharing of resources, skills and experience, improved continuity, and flexibility should NHS boundaries change in future.

What does this all mean for LPC and contractors

Current situation for Essex -

- Levy is low, 11.5p
- staffing levels are low, currently have x2 FTE, one 0.75FTE and one 0.5FTE
- Essex LPC boundaries were created in 1916, whereas NHS structures have changed frequently
- Office in trust on behalf of all Contractors
- Provider company Healthy Living Partnership Ltd
- · Already working with other LPCs in the region, on groups and working parties
- Committee met several times since September 2022 and everytime Committee voted to merge/work together/federate with our neighbouring LPCs, Hertfordshire and Suffolk

Other considerations

Essex LPC have already received supportive messages from Essex County Council and Essex LMC

The vote will be the Contractors decision. To accept will mean a positive change, and a view to work collaboratively with Suffolk and Herts LPC. To not accept means to stay with the current constitution.

Outcomes

Following a 75% turnout there is a majority IN FAVOUR of the Essex LPC recommendation to work towards federation or merger with colleagues in Hertfordshire and Suffolk. However, the majority was NOT the 2/3rds required to amend the constitution. For reference the vote was 128 for and 118 against.

Forum Meetings and Other events

Over the last year, Community Pharmacy Essex have hosted 14 meetings, these have included forum meetings across a variety of locations in Essex, topics discussed ranged from Working towards a Greener NHS to optimising patient outcomes from community pharmacist 111 referrals (representatives from Hertfordshire Urgent Care (HUC) and Integrated Care (IC24) have presented at meetings).

We have held joint meetings with partners, such as North East Essex
Diabetes Service (NEEDS), Southend Public Health and a few primary
care networks (PCNs) organising an anti-depressant NHS pilot and
hypertension service.





Vaccination training sessions were also organised for Pharmacists.

FINANCIAL SUMMARY

Income and Expenditure Statement

for the Year Ended 31 March 2023

Notes	2023 £	2022 £
	348,550	339,173
	312,747	337,616
	35,803	1,557
	-	1,205
3	35,803	2,762
	914	17
	36,717	2,779
	174	3
AR.	36,543	2,776
	3	348,550 312,747 35,803 - 35,803 914 36,717 174

Balance Sheet 31 March 2023

		2023		2022	
	Notes	£	£	£	£
FIXED ASSETS Tangible assets	4		74,870		79,745
CURRENT ASSETS Debtors Prepayments and accrued income Cash at bank	5	1,548 28,059 226,911		1,034 25,081 188,205	
		256,518		214,320	
CREDITORS Amounts falling due within one year	6	10,575		9,795	
NET CURRENT ASSETS			245,943		204,525
TOTAL ASSETS LESS CURRENT LIABILITIES			320,813		284,270
RESERVES Other reserves Income and expenditure account			296,939 23,874 320,813		296,939 (12,669) ———————————————————————————————————
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A Pattani - Finance Manager

COMMITTEE MEMBERS

Meeting Attendance Records

5 meetings have taken place during the year, 2 were virtually and the rest were face to face meetings.

Name	Elected or Appointed	Attendance Record
Babatunde Sokoya	Elected Independent	5/5
Bina Patel	Elected Independent	5/5
Chirag Patel	CCA Appointment	5/5
James Chaplin Left in February 2023	CCA Appointment	3/5
Jon Lake	CCA Appointment	5/5
Nyenye Motsi	AIMp Appointment	4/5
Penny Skellern	Elected Independent	4/5
Rajiv Sharma	Elected Independent	4/5
Sanjay Patel	CCA Appointment	4/5

Sarah Read and Hema Jetha attend meetings as observers

Declaration of Interest

Name	Business Interests	Voluntary Organisations or	Contracting For NHS
		Charities	Services
Babatunde Sokoya	TSGK Enterprises Ltd - Director	Nil	Nil
	Sub Healthcare - Director		
Bina Patel	Kalsons Ltd t/a Village Pharmacy,	N/a	
	Writtle. t/a Earls Hall Pharmacy,		
	Southend and t/a Kalsons Chemist,		
	Westcliffe		
Chirag Patel	Rowlands Pharmacy	Nil	Nil
James Chaplin	Lloyds Pharmacy	Nil	Nil
	Hallo Healthcare Group		
Jon Lake	Boots UK employee	Nil	Boots UK
Nyenye Motsi	Pharmacist for Day Lewis PLC	Nil	Pharmacist for Day Lewis
			Pharmacy PLC
Penelope Skellern	Self-employed locum pharmacist	None	None
	GSOC Chair CP Essex		
	TAPR Chair CP Essex		
Rajiv Sharma	Great Berry Pharmacy	Nil	Nil
Sanjay Patel	Work for Walgreen Boots Alliance	Nil	Nil
Hema Patel	Sheevnali Ltd	None	Sheevnali Ltd
Sarah Read	Pharmacist at Savages Pharmacy,	Nil	Nil
	Burnham-on-Crouch		
	Pharmacist at Fiveways Pharmacy,		
	Burnham-on-Crouch		
Ashok Pattani	Nil	Nil	HLP Ltd Director
Karen Samuel-Smith	Advisory board member, Novartis	Nil	Daughter works part-time
	(declared to GSOC in advance)		as counter assistant at
	January 2021		Village Pharmacy, Writtle
Angela Culleton	Nil	Nil	Nil
Frank McLaughlan	Nil	Saint Clare's Hospice -	Yes the hospice
		Bereavement Café Lead	Patient Participation
			Group (PPG) Traps Hill
			Surgery Loughton
Mohammed Raje	Ongar Health Care	Nil	Nil
	Essex Locum Ltd		

Office Contact details

Office contact phone number: 01245 460079



General queries can be e-mailed to office@cpesx.org.uk or essex.lpc@nhs.net

Karen Samuel-Smith (Chief Officer)
karen@cpesx.org.uk mobile number 07900 218444

Angela Culleton (Office Manager)

<u>angela@cpesx.org.uk</u> mobile number 07566 798980

(Monday to Thursday 9am to 4pm)

Frank McLaughlan (Field Officer)

<u>frank@cpesx.org.uk</u> mobile number 07566 798979

(Tuesday to Thursday - covering North East Essex and West Essex)

Mo Raje (Service Implementation Lead)

<u>mo@cpesx.org.uk</u> mobile number 07566 798976

(Tuesday, Wednesday and Friday)

Lisa Lovell (Consultant)

<u>lisa@cpesx.org.uk</u> mobile number 07402 655556



Community Pharmacy Essex @EssexLPCOffice



Community Pharmacy Essex

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