



# Community Pharmacy Essex December 2021 Newsletter

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### Essex LPC Conference and AGM



It happened, we actually met for the Conference and AGM on the 15<sup>th</sup> September – it was great to see so many of you “in person” after such a long time.



We did have some technical issues with those signing in virtually, apologies for this.

We have already booked next years Conference – it will be taking place on Wednesday 14<sup>th</sup> September 2022.

**Name Change.....** We’ll be changing our operating name from Essex LPC to Community Pharmacy Essex, which better promotes what the organisation does, and as an operating name would allow us to use a single name with stakeholders for both Essex LPC and our provider company Healthy Living Partnerships Ltd.

### Deferred members elections

It has also been agreed to defer the election of committee members by one year, to 2023. The reasoning behind this proposal is that it would bring Essex LPC in line with PSNC and most other LPCs, who are deferring elections to fit with the proposed timelines of the Wright Review steering group and would avoid the need for a possible second election one year into a new committee.

## Data Security Protection (DSP) Toolkit 2020/21



The updated Data Security and Protection Toolkit (DSPT) for 2021-22 is now available and pharmacies can start to complete their assessment.

Pharmacies should complete and publish their assessment by 30 June 2022. **We are aware that some local commissioners are checking DSP toolkit completion and Information Commissioner's Office registration prior to accepting pharmacies for some services.**

## NHS Profile Manager to replace DoS Updater and NHS website editor in early 2022

Currently, community pharmacy contractors use two different NHS systems to ensure their pharmacy details are up to date in the NHS 111 Directory of Services (DoS) and on the NHS website: the NHS website profile editor and the DoS Profile Updater. These will shortly be replaced by a new tool, called NHS Profile Manager, which is due for release in early 2022.

**Contractors are reminded that it is now part of the terms of service to review and update the NHS website every quarter, and that any temporary closures or changes to opening hours must be recorded on the DoS. This is to ensure that, for example, CPCS referrals are not sent to a pharmacy that is closed.**

During November – December 2021, NHS Digital will start to email NHS website profile editors who do not yet have an NHSmail email address recorded in their profile editor account. This email will explain how they can update their login details to include an NHSmail address.

## Pharmacy Quality Scheme

Please refer to the PSNC website for resources and details relating to PQS, <https://psnc.org.uk/services-commissioning/pharmacy-quality-scheme/> recently they have published an Action and Evidence Portfolio Workbook.

Please find attached important key dates for PQS. Essex LPC has assigned a lead committee member for each of the criteria, these leads will be informed of contractors' progress and will direct the work of the office accordingly.

## Community Pharmacy Primary Care Network (PCN) Leads

Please find attached details of the community pharmacy PCN leads for all networks in Essex.

Please see more details and lists of pharmacies within each network on our website at <https://essexlpc.org.uk/pharmacy-contracts-it/primary-care-network/>

We have tried our best to match community pharmacy networks with the GP practices, but this has not always been possible where networks do not follow a clear or logical geographical footprint. If you feel you have not been put in the right PCN do please contact us.

Your PCN lead will contact you soon to arrange a meeting with your network, if not already actioned. This is an ideal opportunity for you to meet your local colleagues, and to exchange ideas to help develop your Primary Care Network.

The PCN lead will have a meeting with your Clinical Director soon to discuss how the network will work more closely to integrate the new pharmacy services and to optimise care for patients.

Community Pharmacy Essex and some of our local systems have put extra resources into supporting the PCNs, including our field officer Frank McLaughlan, who is prioritising PCN support for the next 3 months. He is working with you to help and advice as required.

If you need and support with your PCN requirements please contact [Frank@cpesx.org.uk](mailto:Frank@cpesx.org.uk) or call 07566 798979

### **NHS Service Finder**

A reminder that the NHS Service Finder is a free online search tool which provides access to information from the Directory of Services (DoS) and nhs.uk.

It is not open to the public but it does allow pharmacy team members and other healthcare professionals to search for service information quickly, allowing a patient to be signposted to the most appropriate service for their needs. The system includes maps and directions to the services, plus the ability to email service information directly to your patient.

**This tool also enables pharmacy teams to look-up non-public telephone numbers (where available) for listed services, such as general practice bypass numbers.**

### **GP Community Pharmacist Consultation Service (GP-CPCS)**

Total earned for Essex contractors to November 2021 through GPCPCS = £142,986.00. We know this is not yet spread across all contractors, however we are working with the emerging Integrated Care Systems (ICS) and the Pharmacy Integration Fund to improve uptake by more practices. This work includes development of a “train the trainer” programme to ensure expertise in each PCN, and development of PGDs to support some of the more common conditions that could easily be managed with PGD access.

Referrals	Grand Total
<b>Mid and South Essex</b>	<b>1871</b>
NHS Mid Essex CCG	1065
NHS Thurrock CCG	756
NHS Castle Point and Rochford CCG	41
NHS Basildon and Brentwood CCG	9
<b>Suffolk and North East Essex</b>	<b>1591</b>
NHS North East Essex CCG	1528
NHS West Suffolk CCG	28
NHS Ipswich and East Suffolk CCG	35
<b>Hertfordshire and West Essex</b>	<b>759</b>
NHS Herts Valleys CCG	169
NHS East and North Hertfordshire CCG	590
<b>Cambridgeshire and Peterborough</b>	<b>1197</b>
<b>Bedfordshire, Luton and Milton Keynes</b>	<b>241</b>
<b>Norfolk and Waveney Health and Care Partnership</b>	<b>96</b>
<b>Grand Total</b>	<b>5755</b>

If you would like further details about GP CPCS please contact [Mo@CPEx.org.uk](mailto:Mo@CPEx.org.uk)

## Pharmacy Collect

Changes to the services were made on 4<sup>th</sup> October 2021 requiring customer to obtain a code from [www.test-for-coronavirus.service.gov.uk](http://www.test-for-coronavirus.service.gov.uk) or by calling 119 prior to collecting Lateral Flow Test (LFT) kits from the pharmacy. The kits are now nasal swab only, rather than throat and nose. Pharmacy staff should continue to report service provision data via MYS.



Essex County Council and Southend Borough Council will continue to fund any assisted lateral flow testing that is recorded on PharmOutcomes.

## Forum meetings

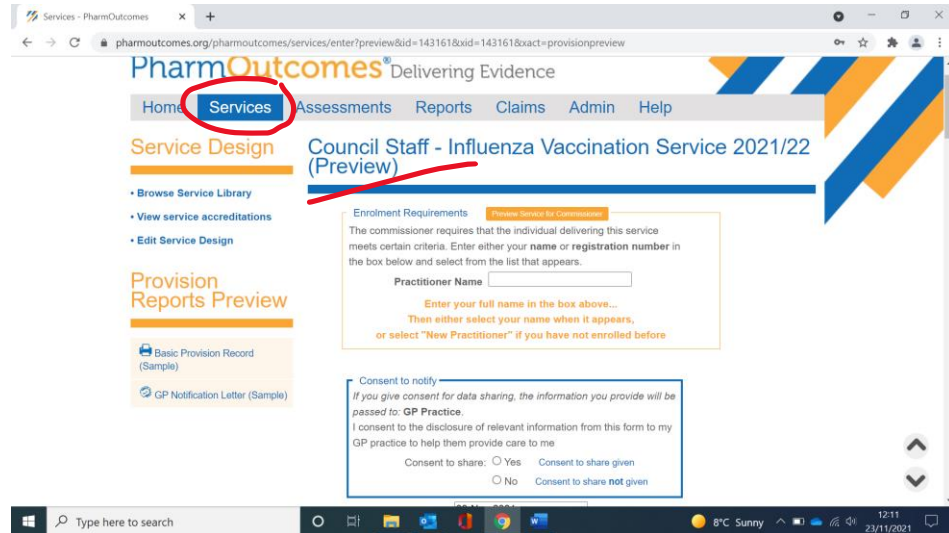
As you would have seen for details circulated in the last few weeks, the face to face forum meetings have been taking place, and it's been great to see so many pharmacy teams attending. If you missed out this time, don't worry we will be arrangement more meetings in February 2022

## Essex County Council – Flu Vaccination for Council staff

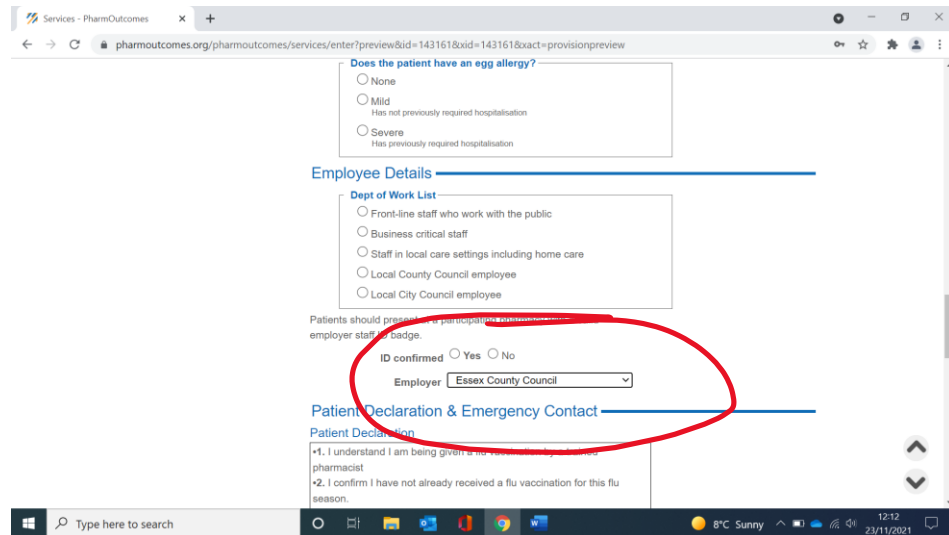
As a reminder Essex County Council (ECC) will pay for eligible employees to access a flu vaccination, and so they may present themselves for this service at your pharmacy. This was agreed at short notice with Healthy Living Partnership Ltd, and a service agreement will be published on PharmOutcomes. Frontline social care staff or those eligible on grounds of age or clinical risk will be able to access a free vaccination through the NHS, However any employees that do not meet NHS eligibility criteria will inform you that they work for ECC and show their ID badge. Please do not charge these individuals,

Pharmacies in Essex are asked to deliver the seasonal flu vaccine to eligible ECC employees between November 2021 and 31 March 2022.

All details to be recorded on PharmOutcomes, "Council Staff Influenza Vaccination Service" which you find beneath the "Services" heading as below:



Please ensure you use the drop-down menu to state Essex County Council, as below:



## Committee contact details

Name	Locality	Contact Number	E-mail Address
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## Office Contact details

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General queries can be e-mailed to [office@cpesx.org.uk](mailto:office@cpesx.org.uk) or [essex.lpc@nhs.net](mailto:essex.lpc@nhs.net)

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(Tuesday, Wednesday and Friday)

Lisa Lovell (Stop Smoking consultant)

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CONTACT US

*The information provided to contractors cannot be construed as legal advice.*